

Dear Owner,

We thought you might like a brief description on what we do to prepare for potential tropical storms or hurricanes here at SeaChase. Outlined below is our Disaster Preparedness Plan, so that in the event of a tropical storm in the Gulf of Mexico, you know what the staff here will do to protect your investment.

Three to Four days before potential landfall

The staff will contact the SCOA board of directors depending on the forecast track and strength of the storm. An email blast will be prepared to keep owners up to date. Staff will begin to assess emergency equipment and supplies. Staff will also alert our "First Responders" team, general contractor, water extraction contractor, etc.

Two days before potential landfall

At this point, depending on the severity of the storm, owners and guests might be asked to leave. Units managed by rental agencies should have their furniture brought in by the agency responsible for the rental management of the unit. The staff will continue securing the premises by putting outdoor furniture inside the units and lowering hurricane shutters of units that do not rent. Staff will remain on the property to continue to check door to door, asking everyone to leave. Once the island has been evacuated the City may shut down all power, water, and emergency services to the island, so we will be taking all necessary steps to ensure everyone is evacuated.

One day before landfall

Staff will continue to update owners by the website and email to minimize phone calls and taxing the

communication grid. All units will be double-checked to make sure furniture has been brought inside at this point. Anyone not authorized to enter the property will be asked to leave. Depending on whether or not an evacuation order has been issued, management will remain on site to protect the premises. Our main goal during the storm is to minimize damage, and after the storm to immediately start the process of determining damages and clean up. We ask that owners do NOT attempt to come on property until an email from SeaChase has cleared you to do so.

We hope that it is a long time before we ever have to implement these procedures. We want you to know that the staff here at SeaChase is prepared to protect and secure your investment to the best of our ability. If you have any questions please call me at 251-981-6926 or email me at <u>sarah.delazzer@aronov.com</u>.

Best regards,

Sarah De Lazzer

SeaChase Property Manager